



# FINNEY COUNTY RURAL WATER DISTRICT #1

P.O. Box 953  
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620-277-3778

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4532 W Jones Ave  
Garden City, KS 67846  
Phone: 620-277-3778  
Website: fcrwd1.myruralwater.com

**March 18, 2025**

Dear FCRWD Customers,

We hope this letter finds you well. As part of our ongoing efforts to enhance our services and make bill payments more convenient, we are excited to announce an important change to how you can pay your water bills.

Starting April 2025, all online and ACH (Automated Clearing House) payments will be processed exclusively through **NexBillPay**, our new, secure online payment platform. This change will allow you to pay your bills quickly and easily, from the comfort of your home, using a credit card, debit card, or directly from your bank account.

If you are currently signed up for auto-pay, please note that you will need to re-sign up for this service through the new NexBillPay platform. You will not be able to sign up for this until April 1, 2025. To continue using auto-pay, follow these simple steps:

1. Visit the NexBillPay website at [fcrwd1.myruralwater.com](http://fcrwd1.myruralwater.com)
2. Create a secure account by providing your account details
3. Add your preferred payment method (credit/debit card or ACH bank account)
4. Set up auto-pay again and start making payments effortlessly!

If you have already signed up for NexBillPay, simply log in and follow the prompts to re-enroll in auto-pay. Once registered, you'll be able to view your bill, set up automatic payments, and make one-time payments with ease.

We understand that changes like these may require some adjustment, and we are here to help. Should you need assistance with setting up your NexBillPay account or re-enrolling in auto-pay, please feel free to reach out to us at 620-277-3778.

Thank you for your understanding and cooperation. We appreciate your continued support as we work to improve your service experience.

Sincerely,

**Kerri Ralston**  
Administrative Manager  
Finney County Rural Water District #1